

Complaint Report

Data for the month ending – 30th September, 2024

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending #	Pending complaints > 3months	Average Resolution time [^] (in days)
1	Directly from Investors	0	0	0	0	0	NA
2	SEBI (SCORES)	0	0	0	0	0	NA
3	Other Sources (if any)	0	0	0	0	0	NA
	Grand Total	0	0	0	0	0	NA

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	February 2024	0	0	0	0
2	March 2024	0	0	0	0
3	April 2024	0	0	0	0
4	May 2024	0	0	0	0
5	June 2024	0	0	0	0
6	July 2024	0	0	0	0
7	August 2024	0	0	0	0
8	September 2024	0	0	0	0
	Grand Total	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

StepTrade Share Services Private Limited
(Erstwhile Ace Share Services Private Limited)
 CIN: U67120GJ1993PTC020569

3rd Floor, Narayana House (Barcelona House), Opp. Shellpump Road Sur No-128419, Plot No-4/9, Prahladnagar, Satellite, Ahmedabad - 380015

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2023-2024	0	0	0	0
2	2024-2025	0	0	0	0
	Grand Total	0	0	0	0

** Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.

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